



[pause 00:00:00] - [00:00:37]

[background noise]

**Speaker 1:** Does everyone feel like they have a sense of one or two that they might want to talk about yet or do we need a couple more minutes? [silence] We'll do another minute. [silence]

**Stephan:** Would you reckon [inaudible 00:01:07] consider client confidence?

**Speaker 1:** Okay. Do you each just want to like vote for one or someone could just start if they feel really strongly?

**Moderator:** Yes. [unintelligible 00:01:29] I thought you seemed to feel very strongly because you were the first.

**Speaker 4:** Well, I don't know that I felt strongly I just pre-read the material. I'm curious about labor mainly because that's one that the questions are interesting to me not perhaps because I have a great total flex-- not because I have great answers to it. I don't know if that's as helpful to you but later stood out to me as an area that I wanted to explore just based on these questions because I think it's very interesting. They're all interesting and they all overlap. I'm also curious about the process one. I think that's something that we grapple quite a bit with in our work, but those are just my two cents.

**Speaker 1:** I want to just pause for a second. I'm sorry, [unintelligible 00:02:22] but is it alright if I'm recording? I haven't started yet, but do you mind if I record just our conversations for my own, not to publish them or anything, but just so that I can pay attention and not be thinking about taking notes?

**Moderator:** Yes.

**Speaker 1:** Okay. If that's all good, inside the mirror board there's a place to just put your name to say yes to that so that I have a working for a university written record of consent always.

**Moderator:** Yes.

**Speaker 1:** Thank you all.

**Moderator:** On the very right side there is a box called consent. If you zoom out everyone [inaudible 00:03:05]

**Speaker 1:** Thank you.

**Speaker 5:** [inaudible 00:03:08]

**Moderator:** Oh, yes, do, it'd be awesome. [inaudible 00:03:13]

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**Speaker 1:** I can probably change the permissions also maybe?

**Moderator:** Or you can also record us and we all say like, I agree to be recorded.

**Speaker 1:** Actually that is fine.

**Moderator:** Probably faster than how long [unintelligible 00:03:38].

**Speaker 1:** Definitely, yes, that is totally fine. Verbal consent works. Should we talk about labor?

**Speaker 4:** Did you press the record button though?

**Speaker 1:** Oh yes I did. Oh, I'm just doing it on my phone. I don't think I have permissions to record the Zoom, I assume.

**Moderator:** Okay, because it's ours. Okay, you're doing it on your phone. I consent to being recorded.

**Speaker 4:** Me too, I consent.

**Speaker 5:** I consent.

**Speaker 6:** I consent.

**Speaker 1:** Did somebody else? [crosstalk] opinion.

**Speaker 5:** Sorry. [crosstalk] I consent.

**Speaker 7:** Yes, me too. [crosstalk]

**Speaker 1:** That was everybody.

**Speaker 5:** Yes, I did.

**Moderator:** Okay, good. I also want to say I was also interested in labor, so I just wanted to range towards that.

**Speaker 5:** Yes, I think labor, it's a good one. I think that my general reflection would be, I appreciate the different issues and I know from the internet health report what it's like to have a framework with a number of issues and how much they overlap, and that it's a little bit difficult to write them in a way that you really emphasize their difference because they're all interconnected and related. I had just five with the internet health framework and it was difficult then and so I imagine that you must have part of that, struggled with that a little bit when you wrote them.

I do feel like it's difficult because they're so similar and they're in the same mood and the same vibe. It's a little bit difficult to distinguish some of them where I think even the questions that you have at the bottom, a lot of them would've been

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interchangeable in the different ones. I think as far as advice I would suggest whether you can come up with some more practical examples whether they're imagined or real, but some actual, like real-sounding examples of what this would look like in practice, I think, would be helpful. If that's not possible, then just something to distinguish them each a little bit more.

**Moderator:** Anyone else feel strongly about one of the principles other than labor? [inaudible 00:06:47] or X or [unintelligible 00:06:49] just in interest of time on matching?

**Speaker 6:** I was just going to type it. I'm actually really curious about how you've arrived at these set of principles because for example, like inter interdependency, temporality, reciprocity these are such relational and "actionable" characteristics. When we look at just labor or process I don't know, it has a different tone to it. I don't know how to put my finger on it, but definitely different than interdependency. Belonging in these set of like principles in a manifesto so I'm actually curious about your process, I guess, for this.

**Speaker 1:** That's a hard question actually. I've been working with this very broad set of ethical theory for a couple years in the smart home space and what I tried to do was essentially break it apart in what-- I try-- feeling your comments so hard [unintelligible 00:08:11] in the most separate digestible ways because you really could just write-- there are many, many, many books about it and in ways that I thought would be the most as you say actionable and they have a really different flavor.

I think a process especially, but I think maybe it's just because I've been working in a technology space from a feminist's theory perspective for so many years process, process, process. You always have to talk about process because the outcomes as much as you care about them don't matter. They don't only matter if your process is reinforcing the same things that you're trying to work against. I feel like I always end everything talking about process, but that's hard. I don't know how it came together.

**Moderator:** I think there was also this part of why this seven and what do they have in common for you? For example, the process is the seventh one, but I think what X meant is your process to get to the seventh one, I don't know if that came through, why agency? Why interdependency? How did that emerge from you? Was it from the literature or from the thinking you did about the [unintelligible 00:09:51] humans?

**Speaker 1:** I think that-- Essentially, I'm in the third year of my Ph.D. and the purpose of this, I think in some ways was supposed to sum up and condense and amalgamate some of the work that I've been doing. It comes from a lot of different projects and a lot of different thinking and a lot of different reading and writing that I've done. I've thought about the order of it trying to be the most broad and almost end in the most-- to the most narrow ideas.

I think interdependency and agency, and particularity and reciprocity in particular, those four are the most underlying ways to see how the world fits together and operates, and then labor temporality and process are a little bit, well, what do you do with those things then if you have that kind of understanding? That was the idea.

**Moderator:** Okay. I think that's helpful for me. At least the first part is about how the world works. All the things fit together, and then it's good. That makes sense. Should you maybe tell us a little bit more about, if we end up with like labor, just to get that going more into something helpful for you to like, how you think about labor and then maybe we can react to how to position that and how we think about internet health?

**Speaker 1:** Yes. Would it be helpful? Should I read the--

**Moderator:** Well, maybe tell us how you think about it now. As a principal in your own words, I think that might be more approachable.

**Speaker 1:** Yes. I think one of the things that labor does that's really interesting is when you start to think of labor as it's connected to agency that's not just about humans or innate materiality. Of course, materials have an innate agency. They can bend in certain ways and they can move in certain ways and they can affect the world in certain ways. If you start thinking about, and this is so hard because they're so all connected, but if you start thinking about agency as something that it's in its totality necessarily comes out of relationships with things that's true for humans and non-humans, then that really changes how you think about labor and what things labor and who has to labor and what that means for the things that are doing the labor when you make any kind of change.

I think there's some interesting and obvious questions about how this relates to openness which I have in the card below. I seeded it with a question of maybe how-- The question is how would you all think that this would relate to one of the internet health principles already detailed and then a really silly provocative, like, what if non-human labor mattered in a material way in our lives? I think that's what labor means to me in this context.

**Speaker 4:** Can I ask for an example because this is the one that I was curious about. What's an example of non-human labor in this context that we might draw from?

**Speaker 1:** Yes. Well, I think if you think of labor just as a basic like energy output, or like needing to take energy in even just right now, the desk that my computer is sitting on is doing some labor, it's using some energy, it's in a process of decay that's expedited with the particular kinds of use that I have. The kinds of labor that I output caring for it affect that as well. Of course, going to the temporality thing, like these things all exist on time scales that are really easy not to pay attention to, and in a lot of cases, that's fine but it does matter. It does labor.

It's a part of this ecology that is my office that enables me to have these conversations and the same is true. It's hard because it scales enormously very

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quickly. Thinking about what my computer is doing and how that's connected to the internet and all of the infrastructure that that's related to and the maintenance that all the humans are doing for that. Also, the labor that say a family of raccoons has to do to find a new habitat because there's been some infrastructure put in place there.

**Speaker 5:** In terms of, I think with internet health and especially if you're thinking of it, wanting to have a radical lens on it in some way and thinking about how to change things. When I was thinking about labor or care labor, or maybe unseen labor, I was thinking for instance about people who experience hate speech online and are tagging and marking it for deletion or people who are reaching out to people who are being docked or experience hate speech and are doing a piece of labor in terms of making the internet healthier, that is unseen or unrecognized, or if your voice assistant doesn't understand what you're saying because you have a strange accent to it that you would go through the labor of training it to understand you.

I just feel like the way that it's written right now is so ephemeral that it's a little bit difficult to relate it to an actual internet health thing where-- that's probably just my-- I have a very practical way of thinking, like tell me what it is in real life. I think from what I know of you're more comfortable than I am in the academic and the theoretical. I think just having that link to something specific, even if it were imagined, I think would help that some of these examples come to life is something that I would care about or feel like really emotional about, because right now the way it's written, it feels very removed from the human experience or revolutionary feeling or the feminist fire around the things that are not going well. Because it's implied that we know what's going wrong

**Moderator:** Now, from the meetings with you before I remember that it's not only even about human labor. What you're saying it's not only about even the unseen, but human, but the non-human. Let's say even maybe algorithm doing the work, or I was saying a computer doing the work or animal, or when you were saying the Wikipedia example of the gorilla taking a picture of themselves. There was a question of the copyright sometime. Even beyond the humans. I think maybe as you can see from the direction, just doesn't come through that much. It's the core assumption of manifesto that there are not only humans involved here, but there is also non-humans and then the environment and animals and objects and so on.

Yes, I would plus one, the part of adding very concrete examples to each one of them. You have them a little bit here and there, but maybe they get lost a little bit in the text, but if you had the first box, maybe saying an example, that's what I mean like you were explaining with the energy with the desk. I think because it's such a new concept that you're introducing that it's a little bit difficult for people to go beyond how you usually think about which is very human centric. We are a bit at time, but I don't know if X, X or X would like to throw in something more here before we--

**Speaker 3:** This is not necessarily about your, I think this is from-- that's where this is being used like this too, but I never like to call it non-human labor because for me, labor is something very purpose-driven. Human intentionality has a lot to do with

labor in my opinion. I would use-- I don't know, actor network theory or something more neutral, like nonhuman actors that's so purpose-driven in my opinion. When I talk about the desk, for example, I don't like to use the term labor for that because what purpose or what intentionality does the desk have? Not really, right? It does something, it is an actor in a way but it's not something with an intentional goal to something. That's why I usually like to avoid this labor term when I talk about non-human activities or actors. That's my only comment on that.

**Speaker 7:** Actually, that was one of the points I was going to raise. I agree with that and I think X put it much more nicely than I could've. To me as well, like the non-human labor overextends the concept of labor to me a bit or at least it's like much less intuitive if we're talking about the toll on natural resources or on animals or whatever that like concepts of extractivism that we know another context. I think that's one thing. I also agree with the argument for being a bit more explicit and using examples that are a bit closer to the internet health context and since it is a manifesto, a bit more provocative in terms of making people want to act. I think using your chair or your desk as an example or a serial bowl, I think that resonates differently than if you actually talk about some of the more problematic aspects. Even if the example is a bit harder to bring across.

Then one other thing I was thinking about, but that's just a very unformed observation is just that if you're really taking this eco feminist approach and thinking a bit more about also the secondary effects of the internet on our natural environment and on non-human living beings, I'm just wondering whether that actually works so well with the framing in terms of internet health. Because internet health is still very much about the health of the internet and not how the internet affects structures or organisms around it. Not saying that it doesn't work, but it seemed like a bit not contradictory, but there seemed to be like some things that might be at odds to me at first glance, if that makes sense.

**Speaker 1:** Yes.

**Speaker 5:** Can I add that just for-- Oh, sorry, X hasn't spoken yet. Just so you go on camera, go ahead.

**Speaker 4:** I'll just be quick. I think a little context of when we work in the internet health report, so much of our work is really about like who are the people? What are they doing? We're trying to actually put the people above the non-human and so much of the stories like who are the people who are solving the internet. I think that may be part of what you're hearing here in the response to this because in the context of internet, how we try and later being part of it. That's why I think. Anyway, I just wanted to provide that added context from where a lot of our work is.

**Speaker 5:** I have just a couple of things, first of all, I agree that this is really quite beautiful. As a concept in general, I think it's awesome. I am in wholehearted agreement that I think that it would be really useful to have examples here to help people better grasp each of these concepts. I like including the non-human things



and I think that having one of those in each of these categories would be helpful to me. It helps me to expand my thinking around care. Especially as we're talking about the ways that this connects like to the environment and to things that are outside of just the human environment.

To me, it helps me to think more broadly about what that means and to think about how-- almost like a ripple in a pond. How my actions impact everything around me. I personally, am most interested in the first four, the interdependency agency particularity and reciprocity. I think that's in part I'm doing all this movement building work stuff and so much of that is drawing on the manifesto which in large part is about agency and the movement-building stuff is really about interdependency and the fact that we can't do anything by ourselves, right? It's not just if we want to go fast, we have to go together, but if we want to go anywhere, we have to go together. I think that that's really pretty key to our work as it applies to internet health. Those are the things that stand out the most for me. I think this is really awesome. It makes me excited to read even more about it.

I think examples will go a long way in helping people to be able to ground themselves and work. Thanks for sharing.

**Moderator:** We're a bit over time, but I really like the last point, the connection to movement building. I can react that that resonates. With the first one, especially but also the overall concept of acknowledging non-human needs as part of the whole. X, we will have to go because we have a X team meeting in a moment. I hope this was a little bit helpful to you. We all know the new report. I don't hear of any more thoughts, we'll try to log in and add it there on the process. We'll find you on Slack. Any other word from you or any other reflection or something you would want us to know?

**Speaker 1:** I just have a huge, huge, thank you. I really appreciate everyone's comments and it would be-- I could talk about this for hours, but I really appreciate the time, so thank you. Thank you.

**Moderator:** Yes. You're welcome. As you can see the voices on the chat, don't be discouraged by the critique. It's a constructive critique. I think that's how we understood you wanted this feedback session to be, but overall it's beautiful. Also, visually everything you do, it's gorgeous. [laughs] That was conceptual. Okay. Thank you so much. We're saying that anyway.

**Speaker 1:** Thank you.

**Moderator:** All right, everyone else, see you in a moment.

**Speaker 5:** Thank you, bye.

[pause 00:27:15]

[00:27:49] [END OF AUDIO]

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Can I just say  
One of the most beautiful Miro boards I've ever seen

P1 to Everyone (8:40 AM)  
yes very pretty

Me to Everyone (8:40 AM)  
thank you!

P3 to Everyone (8:40 AM)  
I agree 😊  
A miracle

P6 to Everyone (8:41 AM)  
+1!

P4 to Everyone (8:41 AM)  
😂 P3

Me to Everyone (8:41 AM)  
are we ready to come together?

P5 to Everyone (8:42 AM)  
I'm ready when everyone else is.

P4 to Everyone (8:42 AM)  
Me too

P2 to Everyone (8:42 AM)  
same

P1 to Everyone (8:42 AM)  
me too I think

P3 to Everyone (8:42 AM)  
Flex

P2 to Everyone (8:42 AM)  
moi aussi

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P4 to Everyone (8:42 AM)  
cheating!

P3 to Everyone (8:45 AM)  
Speak up X

P5 to Everyone (8:45 AM)  
But if others have a strong opinion I don't want us to do the ones I suggested just because I was first!

P3 to Everyone (8:50 AM)  
Also very curious about how this would tie into something like Critical Infrastructure Studies space

P3 to Everyone (9:00 AM)  
New materialism

P2 to Everyone (9:00 AM)  
Like the 'friction' of technology processes that are unseen?

P3 to Everyone (9:01 AM)  
I was just thinking about ANT but didn't want to bring up Latour lmao  
I have to run now bc X needs something before our X team call

P1 to Everyone (9:03 AM)  
thank you

P3 to Everyone (9:03 AM)  
Thanks Cayla, nice to meet you!

Me to Everyone (9:03 AM)  
thank you!

P3 to Everyone (9:03 AM)  
Bye everyone, see ya'll soon!

P5 to Everyone (9:03 AM)  
I like the 'figurational' approach because it stresses that human agency and intentionality is different from non-humans without ignoring non-human agency

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P2 to Everyone (9:06 AM)

Yes it's really lovely Cayla, don't be discouraged by our critiques because this is how we engage with things we care about.

P5 to Everyone (9:07 AM)

Cayla, are you speaking with the MozFest folks, too?

I see so much there for them to contribute to, too, given their movement work.